

# INTRODUCTION

The Fort Erie Accessibility Advisory Committee was formed by Municipal Council of the Town of Fort Erie, pursuant to Section 11 of the *Ontarians with Disabilities Act, 2001*. The Act requires all municipalities with a population of 10,000 or more to prepare an Accessibility Plan and seek advice from an Accessibility Advisory Committee, which it establishes. The Accessibility Plan addresses the identification, removal and prevention of barriers to persons with disabilities in the municipality's By-laws and in its policies, programs, practices and services.

In 2005, the Province introduced *The Accessibility for Ontarians with Disabilities Act (AODA, 2005)*, which required the development of standards in order to have a fully accessible Ontario by 2025. Standards have been developed for the most important areas that impact our lives:

- \* Customer Service;
- \* Employment;
- \* Information and Communication;
- \* Transportation; and
- \* Design of Public Spaces.

AODA Standards require compliance by both the public and private sector.

## EMERGENCY NUMBERS

**Fire Department & Ambulance:** 911

**Niagara Regional Police:**  
905-871-2300  
TTY: 1-800-855-1155

**Ontario Provincial Police (OPP):**  
1-888-310-1122  
TTY: 1-888-310-1133

**Poison Control:** 1-800-268-9017  
416-813-5900



TOWN OF FORT ERIE  
1 MUNICIPAL CENTRE DRIVE  
FORT ERIE, ONTARIO  
L2A 2S6

PHONE: 905-871-1600

FAX: 905-871-4022

E-mail: [bbradnam@forterie.ca](mailto:bbradnam@forterie.ca)

WEB-SITE: [www.forterie.ca](http://www.forterie.ca)

Click Government>Accessibility  
to access the

Accessibility Advisory Committee web-page

**“ACCESSIBILITY is  
everyone’s responsibility”**

**FORT ERIE  
ACCESSIBILITY  
ADVISORY  
COMMITTEE**



**“ACCESSIBILITY is more  
than getting through  
the front door”**

**TOWN OF FORT ERIE ACCESSIBILITY  
ADVISORY COMMITTEE (A.A.C.)  
MEMBERS—2019**

Dennis Hernandez-Galeano, Chair  
Bev Ferris, Vice-Chair  
Councillor Ann-Marie Noyes  
Marilyn Abbs                  Lori Brant  
Jennica Giesbrecht      Bev Ferris  
Ashley Greaves              Joseph Kissman

**A.A.C. MISSION STATEMENT**

To promote and encourage the removal of barriers, including:

- ◇ physical and architectural;
- ◇ information and communication;
- ◇ attitudinal and technological; and
- ◇ policy or practice barriers,

for the benefit of all.

**A.A.C. VISION**

A community that is accessible for all persons.

**A.A.C. GOALS**

- To share strategies with the community to overcome barriers.
- To promote public awareness of barriers that prohibit accessibility to all.

**OTHER SERVICES**

- **CANADIAN HEALTH NETWORK:**  
www.canadianhealthnetwork.ca
- **HOME & COMMUNITY CARE (previously Community Care and Access Centre):**  
Toll Free: 1-800-810-0000  
St. Catharines: 905-684-9441
- **HEALTH BUS INFORMATION:**  
Toll Free: 1-800-263-5757  
905-688-3762 Ext. 7512
- **INFORMATION NIAGARA:**                  211
- **MARCH OF DIMES:**  
Niagara: 905-353-0703  
St. Catharines: 905-687-7467
- **NIAGARA REGION SENIORS COMMUNITY PROGRAMS :**                  905-984-2621
- **OLD AGE SECURITY AND CANADA PENSION:**                  1-800-277-9914
- **ONTARIO DISABILITY SUPPORT PROGRAM:**      Toll Free: 1-800-263-5413  
St. Catharines: 905-688-3022
- **RED CROSS TRANSPORTATION SERVICE:**  
Toll Free: 1-844-843-7331  
905-680-4099 Ext. 7249
- **INQUIRIES FOR PERSONS WITH DISABILITIES — ACCESSIBILITY DIRECTORATE OF ONTARIO**  
Toll Free: 1-866-515-2025  
416-849-8276  
TTY: 1-800-268-7095

**LOCAL SERVICES**

- **FORT ERIE ACCESSIBLE SPECIALIZED TRANSIT (F.A.S.T.):**                  905-871-4655
- **TOWN OF FORT ERIE ACCESSIBILITY ADVISORY COMMITTEE**                  905-871-1600 ext. 2201
- **MEALS ON WHEELS:**                  905-871-9366
- **HEAD INJURY ASSOC.:**                  905-871-7789
- **COMMUNITY LIVING:**                  905-871-6770
- **ADULT LITERACY OF GREATER FORT ERIE**                  905-871-6626
- **FIRE DEPARTMENT ADMINISTRATION:**  
905-871-1600 Ext. 2601

**GROCERY AND DRUG  
STORES OFFERING  
DELIVERY SERVICES**

(CHARGES MAY APPLY)



- **JOE'S VALUE-MART:**                  905-894-5266
- **REMEDY'S RX:**                  905-994-0990
- **SHOPPER'S DRUGMART:** 905-871-2226
- **REXALL (previously Pharmaplus):**  
905-994-7500
- **BRODIE'S DRUG STORE:** 905-894-2520
- **RIDGEWAY I.D.A. PHARMACY:**  
905-894-2200