

Wondering what to expect when returning to the Fort Erie Arena's?

All Patrons

1. Limitations in the number of patrons permitted indoors must be adhered to. Your rental group will be provided with the number of participants and spectators permitted in the arena. No other patrons will be permitted in the facility.
2. Patrons are asked to arrive no more than 20 minutes prior to their scheduled rental time and are asked to wait outside the main entrance until your rental group is let into the facility. Patrons will not be permitted entrance to the facility more than 15 minutes prior to their scheduled rental time.
3. Patrons are asked to self-screen prior to attending the Fort Erie arenas. Anyone that answers YES to **ANY ONE** of the following questions is asked to stay home.
 - a. Do you have any of the current COVID-19 symptoms?
 - i. Fever/chills
 - ii. Cough (new or worse)
 - iii. Shortness of breath (even when sitting or walking regularly)
 - iv. Sore throat
 - v. Runny nose/nasal congestion (not due to allergies)
 - vi. Unusual level of fatigue
 - vii. Unusual headache
 - viii. Nausea/vomiting, diarrhea, or loss of appetite
 - ix. Feeling unwell for an unknown reason
 - b. Have you been outside of Canada in the past 14 days?
 - c. Have you recently;
 - i. Tested positive for COVID-19, or
 - ii. Been tested for COVID-19 and are awaiting test results
 - d. Have you recently been in close contact with anyone that has;
 - i. Tested positive for COVID-19, or
 - ii. Been tested for COVID-19 and are awaiting test results
4. Patrons are required to maintain physical distancing (minimum of 2 metres) from other patrons with the exception of immediate family at all time when inside the facility.
5. All Patrons are required to wear a face covering at all times when in the facility with the exception of individuals with a medical condition which prohibits the wearing of a face covering or while participating in on ice activities. Patrons must continue to wear their face covering until they have exited the facility. Face coverings are not provided by the facility, please bring your own.

Participants

1. Participants are encouraged to arrive dressed to enter the ice. Change facilities will be limited in privacy and time allotment to permit only final equipment preparations before entering the ice.
2. Participants are required to wear a face covering at all times when entering, dressing or leaving the facility with the exception of a medical condition which prohibits the wearing of a face covering.
3. Participants will be directed to their rental arena where a seating area will be provided for each participant to put their skates on prior to taking to the ice.
4. Participants may remove their face covering prior to entering the ice surface. A face covering is not required while participating in on ice activities.
5. Each participant is required to bring their own water bottle filled and ready for personal use. Water fountains will not be available and the sharing of water bottles is not permitted.
6. Physical contact between participants is not permitted. Coaches/trainers will design practice drills and scrimmages to eliminate physical contact between participants.
7. Participants are required to wear a face covering once they leave the ice surface and keep wearing the covering until they have exited the facility.
8. Participants are asked to verify they have all their belongings with them prior to leaving. The lost and found will not be available, clothing and equipment left behind will be discarded.
9. All patrons are asked to be out of the facility within 15 minutes of the completion of their rental time to permit the next rental participants time to enter.

Spectators

1. Spectators will be limited to one per participant, additional spectators will not be provided access into the facility
2. Spectators may assist younger participants with final equipment preparations if necessary. Physical distancing must be maintained between yourself and other participants while assisting.
3. Spectators must then move to the designated spectator area. Physical distancing must be maintained from other spectators.
4. Spectators are asked to remain in their designated spectator area for the duration of the ice rental, only leave to use the washrooms please.
5. Facility services may be reduced to a limited number of vending machines, please arrive prepared for your visit.
6. All garbage must be placed in a garbage receptacle provided to help limit the spread of COVID-19 from discarded waste.
7. Spectators may return to the participant area to assist a younger participant with the removal of equipment prior to leaving the facility. Again, physical distancing must be maintained from other participants.
8. All patrons are asked to exit the facility within 15 minutes of the completion of their rental time to permit the next rental patrons time to enter.

Facility Cleaning

1. Participant seating areas will be disinfected prior to and following each use.
2. Frequently touched surfaces (door knobs and pulls, spectator seating, elevator buttons, vending machine buttons, washrooms faucets and levers, etc.) will be cleaned regularly throughout the day.
3. Additional hand sanitizing stations have been installed, wash your hands or sanitize regularly.
4. Regular janitorial cleaning of other surfaces and spaces will continue as they have in the past.

Thank you for your patience and cooperation as we strive to safely return on-ice activities to the Fort Erie arenas.